



LITTLETON HOCKEY ASSOCIATION Littleton Hawks and Colorado 14ers

24-Hour Rule and Team Dispute Resolution Policy 2023-2024 Season

The following provisions apply to participation in hockey programming with Littleton Hockey Association (“LHA”), which includes both the Littleton Hawks and the Colorado 14ers.

LHA understands that parents may have concerns or complaints regarding a player’s team or coaching decisions from time to time during the season. LHA also understands that coaches may have concerns or issues about particular parents that need to be addressed from time to time during the season. Often, it is necessary to allow for a “cooling off” period before discussions between coaches and parents occur.

24-Hour Rule

Parents may not approach or contact a coach to voice complaints or displeasure with coaching decisions during or immediately following a game or practice. Parents must wait a **minimum of twenty-four (24) hours** before initiating contact or communication with a coach.

Coaches may not approach or contact a parent to voice complaints or displeasure during or immediately following a game or practice. Coaches must also wait a **minimum of twenty-four (24) hours** before initiating contact or communication with a parent; provided, however, that such 24-hour period does **not** apply to communications in which a parent is copied on electronic communication pursuant to the Social Media and Electronic Communication Policy.

Violation of 24-Hour Rule

If the coach or parent believes a violation of the 24-Hour Rule is significant, the matter should immediately be reported to the Littleton Hawks Director or the Colorado 14ers Director, as appropriate, or to the LHA Executive Director, or as otherwise directed in the LHA Member Handbook. Violations of the 24-Hour Rule may result in disciplinary action against the parent or coach, including but not limited to suspension.

Parent Dispute Resolution Procedures

After the expiration of the 24-hour period, parents may address any questions, concerns, complaints, criticisms or other team disputes by contacting the team manager to schedule a meeting with the coach and assistant(s), as applicable. During the meeting, all issues will be addressed by the coach to the greatest extent possible in an effort to move towards a resolution.

If the issue is not adequately resolved at the conclusion of such meeting, the matter should be forwarded to the Littleton Hawks Director or Colorado 14ers Director, as appropriate. A meeting will subsequently be scheduled with said Director, the parent, the coach, and the LHA Executive Director as needed to further address the matter.

If the issue is not adequately resolved, written notice of the dispute can be taken to the LHA Board of Directors for further consideration.

Applicability

This 24-Hour Rule and Team Dispute Resolution Policy applies to issues involving coaching decisions, team criticisms or complaints, and other similar types of team disputes. However, this Policy specifically does **not** apply to alleged code of conduct violations, alleged SafeSport violations, or other alleged LHA disciplinary violations. Any such alleged violations should immediately be reported to the LHA Executive Director, the LHA SafeSport Coordinator, or as otherwise directed in the LHA Member Handbook.

Acknowledgment

By registering online, I certify that I have read and understand this 24-Hour Rule and Team Dispute Resolution Policy, and that I agree to abide by all procedures and policies set forth by LHA.