

# UMPIRE INFORMATION

## HORIZONWEBREF.COM

- Check your email for login instructions
- Monitor your schedule

## BOOKING

- Email all schedules to [schedules@officialfinders.com](mailto:schedules@officialfinders.com) and [mredd@officialfinders.com](mailto:mredd@officialfinders.com)
- You can add games yourself and request changes to games on horizon.

## CANCELLING

- You cannot cancel games on horizon, cancellations must be communicated via email.
- Cancellations within two hours to game time result in a half charge.

## HOTLINE

- Put the following numbers in a group text and use this group text or call for any emergencies. Umpires are expected to be at the game 15 minutes before start time.
- Michael Redd 3312768548
- Clayton Zak 3312311504
- Richard James 3312221867

## HOW TO TALK TO UMPIRES

- Always maintain a level of respect. Umpires will get calls wrong.
- All expectations for the game should be set in the pre game meeting

- Introduce yourself
- Adapt, each umpire will have a different strike zone and possibly interpret the rules a little differently. Umpires tend to call low and outside strikes. Try hitting pitches like this in practice for when the time arises...

## HOW TO DISCUSS CALLS

- The best way to discuss calls is to first, call time.
- Once time is granted approach the umpire.
- Only the head coach should address the umpire.
- The best time to discuss calls is in between innings.
- Ask for clarification on the details of a rule.
- Understand the umpire will get calls wrong from time to time.
- Refrain from discussing strike zone. Even if you are looking for a bigger zone, this can lead to misunderstandings.

## FEEDBACK

- Feedback is very important so we can improve our services to you.
- If we have a good umpire, we want to know so we can have them return
- If we have a bad umpire, we want to know so we can work on improvement or restrict them for your games.
- Hustle, Timeliness, Attitude, Rules knowledge, Time Limits... These are all situations that we can accumulate information on our umpires.
- Do not share your observation with the umpire, share it with the hotline.  
(Acknowledging the umpire is good or bad can lead to conflict,  
Overconfidence is real with umpires)