

Collections Policy

APPROVED BY

Board of Directors

EFFECTIVE DATE

2026-27

DATE APPROVED

July 13th, 2026

All registrants agree to pay the dues associated with their dependent's level of play and to maintain a current credit card on file. Accounts that fall behind shall be subject to the collections process established annually by the Finance Committee, which may include progressive notifications, phone contact from the Vice President of Finance, and ultimately removal from ice until a repayment plan is established and adhered to. The current collections timeline and escalation steps are maintained by the Finance Committee and provided to families at registration.

Any person in a leadership position within STMAYHA, including but not limited to team manager, Board member, Supporting Coordinator, or rostered coach, may be suspended from their position pending resolution if they do not respond to collection attempts. Questions shall be directed to the VP of Finance or the President of STMAYHA.