

SCRIP FAQ

1. **Can I use these cards to pay off my store credit card balance?** *Currently only Kohl's lets you use SCRIP cards to pay you store credit card balances.*
2. **Do SCRIP cards/certificates expire?** *Every card is different. Some SCRIP has a 1-year expiration; most has a 2-year expiration date. Find specific terms by looking at "Retailers" link on Great Lakes Scrip Center website www.glscrip.com.*
3. **What happens to unused SCRIP balances?** *Any unused balance can be carried over to subsequent years. If the family does not skate at the club for a year, the balance will be held for three seasons. If it is not used in that timeframe, the ownership of the balance reverts to Fox Valley Youth Hockey. The family may also request that their balance be applied to another skater.*
4. **Can family & friends purchase SCRIP to reduce our skater's fees?** *Yes, they can but we would prefer they purchase through you. Since orders and pick-ups are done at the ice rink, we think it would be easier for you to include their orders in with yours. If they want to handle their own orders then they would have to complete a SCRIP application form and handle their own drop & pick up of orders.*
5. **If I forget or miss a pick up?** *Please try to make the scheduled pick up date & time. If you cannot or forget, you will have to contact one of the SCRIP coordinators to set up other arrangements for pick up.*
6. **Does FVYHA carry an inventory of SCRIP cards?** *FVYHA will not carry an inventory of SCRIP cards. With the 10 days between the order due date and the order pick up date, FVYHA should be able to fill all your orders.*
7. **What can my skater's earnings be applied to?** *You can apply your skater's earnings to any club fee.*
8. **What if I lose my SCRIP cards/certificates?** *SCRIP is just like cash. If it gets lost, it's gone. No replacements! It's for this reason that we require that you sign for your SCRIP when you pick it up.*
9. **How do I pay for SCRIP?** *SCRIP can only be purchased online through the use of PrestoPay.*