

Constant Contact Survey Results

Campaign Name: 25-26 End of Season Parent Survey

Survey Starts: 216

Survey Submits: 89

Export Date: 04/27/2026 10:00 PM

MULTIPLE CHOICE

Please indicate your player's DIVISION of play during the 2025-2026 season.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Girls 10U			1	1%
10U/Squirt A (Blue/White)			16	17%
10U/Squirt B (Blue/White)			13	14%
Girls 12U			4	4%
12U/PeeWee A			10	11%
12U/PeeWee RMHF (Red)			11	12%
12U/PeeWee B (Blue/White)			10	11%
14U/Bantam A			7	7%
14U/Bantam B RMHF (Red)			3	3%
14U/Bantam B (Blue)			6	6%
Girls 15U			3	3%
Girls 19U			2	2%
Fall High School Team			3	3%
Total Responses			89	100%

NUMERIC SCALE

How would you rate VMHC's communication (Sunday Memo, website, etc)?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			6	6%
4			29	32%
5 (Excellent)			54	60%
Mean	4.54			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

TEAM COMMUNICATION: How effective was your team's communication?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			3	3%
3			10	11%
4			17	19%
5 (Excellent)			59	66%
Mean	4.48			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

COMMUNICATION: VMHC switched its communication and scheduling platform to Crossbar for the 2024-2025 season. How effective was Crossbar as a communication platform and website?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			5	5%
4			18	20%
5 (Excellent)			66	74%
Mean	4.69			
Median	5.00			
Total Responses			89	100%

OPEN QUESTION

What feedback do you have with regards to COMMUNICATION?

The schedule is great. The chat feature is too one dimensional which makes communication via the chat very confusing.
The calendar is great, especially using multiple children playing. The chat sucks. Only one continuous chat makes it difficult to focus on a single topic or decipher between multiple conversations going on.
It was consistent and well done.
89 Response(s)

MULTIPLE CHOICE

Choose the best answer regarding player registration fees. The following are included in the registration fees: VMHC Pre-Evaluation Skates, around 60 practices per team and up to 5 tournaments.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Registration fees were about right for this program.			76	85%
Registration fees were too expensive for this program.			8	8%
Registration fees were inexpensive for this program.			3	3%
Other			2	2%
Total Responses			89	100%

RANK ORDER

Rank the following statements with regards to expectations for the program in order of priority. 1= Low Priority and 7 = Very High Priority

Answer Choice	Average Rank	Ranked 1	Ranked 2	Ranked 3	Ranked 4	Ranked 5	Ranked 6	Ranked 7
Learning/Improving hockey skills	5.13	7 (7%)	3 (3%)	10 (11%)	9 (10%)	13 (14%)	16 (17%)	31 (34%)
Making new friends	3.31	16 (17%)	22 (24%)	12 (13%)	15 (16%)	9 (10%)	11 (12%)	4 (4%)
Exercise	3.52	10 (11%)	23 (25%)	13 (14%)	14 (15%)	17 (19%)	7 (7%)	5 (5%)
Participating in a team sport	3.98	5 (5%)	12 (13%)	19 (21%)	18 (20%)	19 (21%)	11 (12%)	5 (5%)
Winning	2.65	40 (44%)	9 (10%)	13 (14%)	10 (11%)	7 (7%)	6 (6%)	4 (4%)
Having a positive experience	5.07	7 (7%)	8 (8%)	9 (10%)	5 (5%)	11 (12%)	17 (19%)	32 (35%)
Learning respect	4.34	4 (4%)	12 (13%)	13 (14%)	18 (20%)	13 (14%)	21 (23%)	8 (8%)
Total Responses	89							

NUMERIC SCALE

Overall, how well did the program meet your expectations?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			1	1%
2			4	4%
3			9	10%
4			33	37%
5 (Excellent)			42	47%
Mean	4.25			
Median	4.00			
Total Responses			89	100%

NUMERIC SCALE

Rate the VMHC Board of Directors

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			10	11%
4			39	43%
5 (Excellent)			40	44%
Mean	4.34			
Median	4.00			
Total Responses			89	100%

NUMERIC SCALE

Rate the performance of Executive Director, Kristi Scheidegger.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			9	10%
4			26	29%
5 (Excellent)			54	60%
Mean	4.51			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Rate the performance of Director of Hockey Operations, Dave Bishop.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			2	2%
3			6	6%
4			28	31%
5 (Excellent)			53	59%
Mean	4.48			
Median	5.00			
Total Responses			89	100%

OPEN QUESTION

Use the space below to include COMMENTS about the performance of the Board of Directors, Executive Director and/or Director of Hockey Operations.

Kristi and Dave do a great job managing all the personalities. Would love to see the club hold some of the bad apples more accountable.

Just a big thank you to you both! We appreciate all you do.

Some responsibilities were delegated to the team manager and head coach that were inappropriate for volunteers (e.g., mediating parental misconduct). It seems that instances of parent misconduct warrant specific communication from the director(s), rather than mass reminders about parent conduct in Crossbar. Perhaps also some internal communication to that team's parents, if there is an impact on the player, team, or organization.

30 Response(s)

MULTIPLE CHOICE

EVALUATIONS: Was the team selection process fair? The evaluation process uses 5-6 independent evaluators per age group and each player is given a rating that is used to determine team placement.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Yes, the process worked well.			67	75%
No, the process needs to be changed.			12	13%
Other			10	11%
Total Responses			89	100%

OPEN QUESTION

Use this space for COMMENTS about EVALUATIONS.

I don't have an answer, none of it makes sense to me. Just glad I'm not in charge of that process. I do believe a lot of thought went into it and we ended up where we did for more reasons than just skill.

It appeared there were too many kids/not enough evaluators and it was kinda chaotic and stressful. While the selections seemed accurate, we would like a little more transparency on individual ratings, skill areas evaluated, and how they are weighted.

More smaller games, less full ice. An opportunity to see more players show their hockey skills. With the full ice scrimmages, 1 or 2 players dominate the ice time and there is very little passing and very few shots on net. 3 on 3 would work well.

26 Response(s)

CHECKBOXES

Choose up to 5 of the following opportunities that you would be interested in for your player:

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Additional team practices			41	46%
Additional games/tournaments			36	40%
Optional weekend skating or skills classes			62	69%
Goalie only sessions			5	5%
Additional Pre-Season or Post-Season structured ice time			60	67%
Off-ice workouts/dryland training			43	48%
Summer programs/camps			60	67%
Out of state travel			11	12%
Other			4	4%
Total Responses			89	100%

OPEN QUESTION

Use this space to elaborate on your interest in the above opportunities.

Less emphasis on tournaments for young players. Would like to see more local games. Obviously, the lack of ice w/o Dobson contributed, but still, the trend in longer tournaments is expensive and doesn't produce great experiences.

More 1 team practices and more coaching clinics

How about a checking clinic for first year Bantams? Player safety should be your number one priority and this includes teaching them how to do this properly. Very disappointed that something like this wasn't offered.

23 Response(s)

NUMERIC SCALE

How satisfied are you with the current level of competition in the WCHL, RMHF and CGHL?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Extremely Dissatisfied)			4	4%
2			4	4%
3			18	20%
4			32	35%
5 (Extremely Satisfied)			31	34%
Mean	3.92			
Median	4.00			
Total Responses			89	100%

CHECKBOXES

HEAD COACH: Choose the top 4 qualities of your child's Head Coach.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Knowledge of hockey			73	82%
Ability to run well structured and challenging practices			62	69%
Ability to manage player behavior with fair and consistent discipline			33	37%
Role model for players			43	48%
Ability to communicate effectively with parents			19	21%
Well established goals and objectives			17	19%
Overall development of players			58	65%
Competitive mindset			27	30%
Total Responses			89	100%

CHECKBOXES

ASSISTANT COACHES: Choose the top 4 qualities of the team's assistant coaches.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Added value as a part of the coaching staff			67	75%
Supported coaches and players in a productive way			62	69%
Provided one on one instruction to players as needed			25	28%
Demonstrated a positive attitude towards the team on the bench during games			63	70%
Effectively helped manage discipline in a positive way			14	15%
Consistently acted as a positive role model around players			42	47%
Ability to relay head coach's philosophy, goals and objectives			17	19%
Demonstrated a concern to overall player development			27	30%
Total Responses			89	100%

NUMERIC SCALE

TEAM MANAGER(S): How effective was your manager at keeping the team organized?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Extremely Ineffective)			3	3%
2			3	3%
3			7	7%
4			13	14%
5 (ROCKSTAR- Highly Effective)			63	70%
Mean	4.46			
Median	5.00			
Total Responses			89	100%

OPEN QUESTION

Use the space below to include COMMENTS about COACHES and MANAGERS. Specific feedback, positive or negative, on individual coaches and/or managers is valuable.

Love all 3 coaches. Great people. Not sure how much coaching transpired. It's not fair to complain when I'm not present at practice, but why didn't we have more collaboration with the 15u to utilize full ice drills?

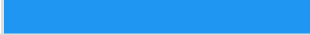
RJ was the BEST! Entire Peeewe Red team worked very well together

There are a lot of logistics amongst families between multiple kids on different hockey teams, extended family dynamics, work schedules, family time, finances, etc that may deter a family on the team to participate in extracurricular team activities. Although it is so nice to have team managers to arrange hotel suggestions, dinners, and team activities, there should not be an obligation to participate or shame towards a family that may have other plans.

43 Response(s)

NUMERIC SCALE

How would you rate the practice schedule? Please take into consideration that VMHC is only allotted a certain amount of time from each ice rink. We must work within these constraints to get practice time for 15 teams and 215+ players.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			4	4%
3			6	6%
4			39	43%
5 (Excellent)			40	44%
Mean	4.29			
Median	4.00			
Total Responses			89	100%

NUMERIC SCALE

How satisfied were you with the number of practices per week?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Extremely Dissatisfied)			1	1%
2			1	1%
3			9	10%
4			31	34%
5 (Extremely Satisfied)			47	52%
Mean	4.37			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Would you be willing to have early morning (before school hours) practices?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Absolutely Not)			7	7%
2			13	14%
3			21	23%
4			20	22%
5 (Yes, definitely!)			28	31%
Mean	3.55			
Median	4.00			
Total Responses			89	100%

OPEN QUESTION

Use the space below to include COMMENTS about PRACTICES.

Living in Eagle, the down valley practices were obviously awesome! We understand that will not be the case next year.

Love practices, more please!

The very late practices are not good for teenagers.

28 Response(s)

MULTIPLE CHOICE

Was your player a goalie?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
Yes			3	3%
No			86	96%
Other			0	0%
Total Responses			89	100%

MULTIPLE CHOICE

How do you feel about Goalie Sessions?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
There is great value in these sessions.			23	79%
They can be valuable, but sometimes conflict with regular practice and game schedules.			6	20%
They are not useful.			0	0%
Total Responses			29	100%

NUMERIC SCALE

Please rate Goalie Coach Jacob:

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			1	4%
2			4	17%
3			8	34%
4			5	21%
5 (Excellent)			5	21%
Mean	3.39			
Median	3.00			
Total Responses			23	100%

OPEN QUESTION

Use the space below to provide feedback about the GOALIE SESSIONS.

Jacob was present at practice twice the entire season. Our goalies deserved more goalie coaching. Not sure what all their options were, but they deserved more attention.

n/a

Seeing how few goalie sessions there are, again the club needs to work on this and improve. Offering them on a Friday is not efficient.

12 Response(s)

NUMERIC SCALE

How satisfied are you with the number of tournaments included in your season registration?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Dissatisfied)			0	0%
2			1	1%
3			10	11%
4			34	38%
5 (Very satisfied)			44	49%
Mean	4.36			
Median	4.00			

Total Responses	89	100%
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NUMERIC SCALE

Taking into consideration that President's Day Tournaments and League Playoffs fall on back to back weekends, how would you feel about NOT going to a Presidents Day Tournament to rest and focus on playoffs?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree- Definitely go to Prez Tourney!)			24	26%
2			12	13%
3			32	35%
4			9	10%
5 (Strongly Agree- We need a break- February is busy!)			12	13%
Mean	2.70			
Median	3.00			
Total Responses			89	100%

OPEN QUESTION

Use the space below to include COMMENTS about TOURNAMENTS.

don't care

Tournaments help a lot of clubs' budgets, but there are too many, and travel costs are increasingly high. Reduce tournament commitments and offer more high-quality practice and skill-building. Emphasis on tournaments when players are 14U+, not 12U-.

It is a good prep for league playoffd

29 Response(s)

NUMERIC SCALE

Overall Appearance

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			4	4%
4			35	39%
5 (Excellent)			50	56%
Mean	4.52			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Cleanliness

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			8	8%
4			32	35%
5 (Excellent)			49	55%
Mean	4.46			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Helpfulness of Staff

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			1	1%
3			8	8%
4			18	20%
5 (Excellent)			62	69%
Mean	4.58			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Services Available

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			1	1%
3			18	20%
4			30	33%
5 (Excellent)			40	44%
Mean	4.22			
Median	4.00			
Total Responses			89	100%

NUMERIC SCALE

Overall Appearance

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			4	4%
4			33	37%
5 (Excellent)			52	58%
Mean	4.54			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Cleanliness

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			1	1%
3			6	6%
4			27	30%
5 (Excellent)			55	61%
Mean	4.53			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Helpfulness of Staff

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			0	0%
3			7	7%
4			19	21%
5 (Excellent)			63	70%
Mean	4.63			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Services Available

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			1	1%
3			9	10%
4			33	37%
5 (Excellent)			46	51%
Mean	4.39			
Median	5.00			
Total Responses			89	100%

NUMERIC SCALE

Products Available

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Unacceptable)			0	0%
2			3	3%
3			14	15%
4			35	39%
5 (Excellent)			37	41%
Mean	4.19			
Median	4.00			
Total Responses			89	100%

OPEN QUESTION

Use the space below to include COMMENTS about the FACILITIES.

Keep asking EPIR to improve wireless connectivity. It is a known black hole for some cell providers but the lack of good wifi compounds the problem. Slight pain in the ass and also a safety concern.

We need 3 sheets of ice

Thankful for all the VRD and EPIR staff!

34 Response(s)

NUMERIC SCALE

How likely would you be to recommend the Vail Mountaineer Hockey Club to a friend or colleague?			
Answer Choice	0%	100%	Number of Responses Responses Ratio
1 (Highly Unlikely)			0 0%
2			1 1%
3			0 0%
4			0 0%
5			0 0%
6			1 1%
7			4 4%
8			13 14%
9			14 15%
10 (Highly Likely)			56 62%
Mean	9.28		
Median	10.00		
		Total Responses	89 100%

OPEN QUESTION

OVERALL PROGRAM COMMENTS:
We are sad that next year will be our final year in the program with our boys (minus the midget season in HS.) We have loved the community we have built with our hockey families, the boys have grown as players and young men. Very grateful!
Good program, and it is kind of affordable compared to others in the state. Still, I challenge VMHC's board to tap into the deep-pocketed community and other funding sources to improve ice hockey accessibility, especially for underserved kids and minorities, who are underrepresented in the club compared to the community. Rodeo Rink was a glimpse of what's possible... will we look back on this as temporarily self-serving, or as the start of something?
Great club, with lots of room to grow and evolve
36 Response(s)