

CONCESSIONS

SLVYHA Volunteer Role · Game Day

THE QUICK VERSION

What it is: Runs the concession stand at home games, selling snacks and drinks. Concession income is part of how SLVYHA funds the season.

Time commitment: One shift, roughly 1 to 2 hours per home game.

When: Home game days, at the concession stand.

Requirements: No special certification needed.

Good for you if: You're a first-time volunteer, want a friendly job where you meet other families, and prefer something hands-on over sitting at the scorer's table.

Can you still watch your kid play? Partly. You'll be at the stand during your shift, so you may miss part of the game.

WHAT YOU'LL DO

- Sell snacks and drinks to fans during the game
 - Handle cash and make change
 - Keep the stand stocked and tidy during your shift
 - Follow cash handling steps at open and close
 - Hand off to the next volunteer or close down at the end
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HOW TO DO IT

- Check in at the stand at the start of your shift
- Cash handling: SLVYHA uses chain-of-custody steps for money, count and verify cash at handoff, and earned money is kept secured and verified with sign-off. The concession stand reconciles inventory and income daily when in use.
- Keep the area clean and food handled safely
- At close, count out and hand the money off following the chain-of-custody steps to the Fundraising Chair or a board officer

Helpful videos / guides: Contact the Treasurer and/or Fundraising Chair for training.

WHAT'S PROVIDED VS. WHAT YOU BRING

Provided: The stand, inventory, cash float, and the cash-handling procedure.

You bring: Nothing.

WHAT "DONE WELL" LOOKS LIKE

Fans get served quickly and kindly, the stand stays stocked and clean, and the cash reconciles correctly at close with the chain-of-custody sign-offs complete.

WHO TO ASK WHEN YOU'RE STUCK

Reports to / coordinates with: The Fundraising Chair oversees concessions and cash handoff; the team manager helps organize home-game volunteers.

Questions about this role: The team manager.

HOW TO SIGN UP

Contact the team manager, or the Director of Operations if there is no team manager, and we'll get you started.

What happens after you sign up: We'll follow up with a shift and any quick training you need.

Questions about volunteering in general? See the Get Involved section of the Resources Tab, or contact the team manager.
