



Hamden Youth Hockey Association

Best Western

SPORTING GROUP POLICIES

It is our pleasure to have you and your team staying with us during your tournament games. For the health, safety and comfort of all our guests, we ask that you please abide by the following guidelines:

1. For the health and safety of other guests, we ask that children walk in all areas of the hotel. Running in any area will not be tolerated.
2. Children must be supervised all at all times while on property.
3. For the courtesy of others, we do not allow skateboards, roller blades, scooters or any similar recreational devices; along with hockey sticks, slingshots, balls, pucks, etc. inside the hotel or in the parking area. Any items may be confiscated and returned upon departure from the hotel. You may also check these items at the front desk.
4. Pool & Fitness Room Regulations
 - The Hotel Reserves the right to close the pool at any time. There will be no refunds on room rates should the pool be closed.
 - An adult must accompany children under the age of 18 at all times. There are no exceptions.
 - The pool area will be closed for daily maintenance from 11am until 1pm and from 5pm to 7pm, or as needed.
 - Children under the age of 18 are not allowed in the Fitness Room at any time.
5. Due to State, Health & Safety regulations, shirts and shoes must be worn at all times.
6. Due to liquor license liabilities, guests under the age of 21 are prohibited from being in the All Star Bar & Grill bar area. Children must be accompanied by an adult in the dining area.
7. Consumption of alcoholic beverages in the common areas of the hotel is strictly prohibited. State law and hotel policy mandates that no alcoholic beverages are brought into the hotel from outside sources.
8. The hotel reserves the right to confiscate any alcoholic beverages brought in from an outside source. Any beverage confiscated will not be returned.
9. Minimum noise levels must be maintained at all times for the courtesy of all guests,



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particularly in the hallways and rooms. Gatherings are not allowed in the guest floor hallways.

10. A 10:00pm curfew will be strictly enforced for all guests under the age of 18 unless a parent, coach or guardian accompanies them.

11. The hotel provides conference services to many guests. Loitering in public areas and/or meeting space that is deemed disruptive to these services will not be allowed or tolerated.

12. if you are unsure of any of these guidelines, or have other questions relating to these policies, please inquire at the front desk.

Please Note:

Each team must be on their best behavior.

If these rules are not followed, team contact will be notified and you may have to vacate the property. This will jeopardize your team's ability to stay at our hotel in the future. Tournament directors will also be notified.

In the event any damage to the property occurs as a result of a team member's action, the parent or guardian will be responsible for any and all costs associated with the repair of such damage. Should the parent or guardian not assume responsibility for repair of such damages, such costs will be billed to the team as a whole.

Based upon availability, the hotel may reserve, as courtesy, a meeting room(s) for teams to utilize. Meeting rooms will not be assigned to one particular team and are on a first come, first serve basis.

- An Adult must accompany any child(ren) while in designated meeting space at all times.
- No regulation hockey sticks can be brought into the hotel or stored in guest and meeting rooms. Mini sticks and nets are to only be used in designated meeting space. No knee hockey game are allowed in guest rooms or guest hallways. Failure to follow any of these polices will result in closing of meeting rooms for duration of stay.



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The Royal Plaza Hotel & Trade Center will not be held responsible for any occurrences beyond this contract. The hotel makes no representation and warranties to the customer other than the attributable printed hereon. The hotel shall not be liable for non-performance of this contract when non-performance is attributable to labor troubles, disputes or strikes, accidents, government (Federal, State and Municipal) regulations of, or restriction upon travel or transportation, non-availability of food, beverage or supplies, riots, national emergencies acts of God and other causes whereto enumerated herein or not, which are beyond the reasonable control of the hotel preventing or interfering with the hotel's performance. In such event, the hotel shall not be liable to the customer for any damages, whether actual or consequential, which may result in such non-performance.

By signing this agreement, the Hotel, it's owner's and operator's shall not be liable for failure to carry out such agreements as mentioned which are caused by fire, strikes, act or God or other conditions beyond reasonable control of the Hotel, it's owners or operator's. Occupancy or use of services constitutes acceptance.