



## Fundraising FAQ

We want to make the fundraising process as smooth as possible! If you have any other questions, please reach out to [nathan@milwaukeepretzel.com](mailto:nathan@milwaukeepretzel.com) – we're here to help!

### **1. What percentage of profits will my group receive?**

Organizations keep 50% of all product sales guaranteed! Individual order shipping fees collected are excluded from the 50%.

### **3. Are the pretzels SHIPPED frozen?**

No, our pretzels are shipped fresh - not frozen and without dry ice - the day they are baked. Our pretzels are perishable and customers must freeze whatever they don't plan on eating the day they are received.

### **4. Do you ship?**

-Yes! We ship nationwide. Bulk shipping to your organization's location is included with your order. Individual orders can be sent to any of the 48 contiguous states for a \$10 flat fee. We can ship to Hawaii and Alaska, but higher shipping rates will apply.

### **5. How long are fundraisers and when do I get the order?**

You can run your fundraiser in whatever amount of time works best for you, we just ask for about 3 weeks between when you submit your order to when it is available for delivery. We will set dates before you start selling so you know when you will receive the pretzels ahead of time.

### **6. How do the pretzels arrive and what about the salt?**

All pretzels come packed with a pretzel salt packet included in a freezer safe bag that can be added by the customer when they reheat and eat. We also provide a reheating and storage instruction card for each order with a coupon towards a future order.

### **7. Who do customers make the check out to?**

-Customers can write the check out to your organization. We will send you an invoice once your order has been submitted and you can pay us in cash or with a check.

*[For a list of pretzel ingredients, click here and select "Ingredients"](#)*