

## Information for those that attend events at The Bolt facility

### Gate Fees:

- Adults
  - o Saturday - \$15
  - o Sunday - \$10
  - o Weekend - \$25
- Children under 12
  - o \$5 each day

### Policies:

- No outside food or drink
  - o You may bring in any drink that is in a Yeti type container. All other food or drink products will not be allowed.
  - o This policy is strictly enforced by staff members
    - Many of our staff members for events are young ladies from our club. Please treat them with the same respect you would want for your own children.
- No tobacco product usage inside or outside the facility. Please return to your vehicle to smoke, vape, or chew.
- No weapons of any kind are allowed in the facility. Concealed carry is not allowed.
- Outside chairs are allowed, but they are not allowed to be placed on any court surface. The back courts will have mats to put chairs on or you may bring a blanket to sit your chair on.

### Good to know:

- Parking
  - o There are 400 concrete parking spots on premise. There is also grass parking in designated areas on premise.
- WiFi & Cell Service
  - o Being a metal building WiFi and Cellular devices struggle for connectivity. We continue to look for solutions to alleviate this issue. Connectivity is best in the lobby area where there are windows. We are adding windows to the metal doors in the gym area to increase connectivity. Please understand that we are aware of the issue and are doing everything we can to make it better.
- The Fans
  - o The fans will be on to help keep the athletes cool and to keep humidity from collecting on the playing surface. The fans also keep the air moving and fresh to where the gym area does not get stuffy.
  - o Please bring a hoodie, jacket, or blanket if you get cold easily.
  - o Please do not ask for the fans to be turned down.

We want everyone to enjoy their visit to our facility. Please enjoy the matches and be courteous to staff, coaches, players, and referees. If there are any issues, please contact the on-site management for resolution. If needed, you may contact myself, by text, at 972-998-7230. As with every facility, there are things you will like, and things that you will not. We do like constructive feedback so that we may improve our visitors' facility experience. Please send all feedback to [info.nrgvbc@gmail.com](mailto:info.nrgvbc@gmail.com).

Kind Regards,

Brandy Bryan – Owner, NRG Volleyball

