

PLAYER/PARENT HANDBOOK 2026-2027

WELCOME to UNITED SPORTS ACADEMY

United Sports Academy is a 501c3 organization encompassing Katy United (KU) and the Woodlands United (TWU).

Our handbook has been revised. To ensure a smooth season, please read this handbook thoroughly and refer to it as needed.

We will form approximately 28-34 KU Club teams and 6 TWU Club teams this season. Your attention to detail will help us efficiently begin our activities and focus on our strengths.

Players, you have a unique opportunity. Make the most of it! Parents, support your child and allow them to be held accountable to be their best in their team role.

Over the past few years, United Sports Academy has grown significantly and achieved strong competitive success, including multiple national qualifications and a top finish at USAV Junior Nationals. Our athletes have progressed to collegiate levels and excelled in junior high and high school programs. We are committed to developing athletes who excel both on and off the court. The lessons learned in our program extend beyond volleyball and help shape each athlete's future.

Our Mission:

Our mission is to develop athletes to compete at the highest level by building mind, body, and spirit through Christian principles.

Thank you for taking time to read and agree to this handbook

KU/ TWU STAFF

UPCOMING DATES AND DEADLINES

(some dates are subject to change before Sept. 1 and additional dates will be added prior to season start)

- **During Regular Tryouts June and July, Team Deposits are Due** (or on the date of verbal team commitment) – Deposit to be paid online \$700 due (NON-Refundable).
- **July 13, 2026** - Mandatory Uniform Fitting for all ages. Times TBD.
- **August 5, 2026** - 1st Club monthly payment due.
- **August 5, 2026 – March 5, 2027** - Club monthly payments due on the 5th of each month (late fee of \$40 added to payments made 3 days late)
- **August 2026** - FINAL Uniform fitting for club players (MANDATORY for players to attend one fitting).
- **September 2026** - USAV memberships (after Sept 1st). Wait for club invite!
- **September 2026** - Tournament schedules completed by the end of the month.
- **September 2026**, Parent Meeting at KU – Date/Time TBD
- **Late October/Early November** - JR Scorer Clinics at KU location. Date/Time TBD
- **November 9-12, 2026** – First Week of Practices
- **November 23-26, 2026** – No Practices, Thanksgiving Week
- **December 21, 2026 – January 4, 2027** – No Practices, Winter Break

- **January 2026** – Team and Individual pictures
- **A more detailed schedule will be available in the fall**

NAMES YOU NEED TO KNOW and CONTACT INFORMATION

- **Michael McCrary** - Owner, Executive Club Director, Managing Member - McCrary@katyunited.com or McCrary@TWUnited.com
- **Tiffany Dagley** - Owner, Administrative Director, Billing, Managing Member - tiffanyD@katyunited.com or TiffanyD@TWUnited.com
- **Danielle Dagley** - KU Assistant Director, KU/TWU Uniforms, KU/TWU social media, KU Club Coach - daniD@katyunited.com
- **Jade Askren** – HR Director, Recruiting Asst., Club Coach – jadeA@katyunited.com
- **Phil Guerrero** - KU Classic Tournament Director, KU Club Coach - philG@katyunited.com
- **Jojit Coronel** - TWU Club Associate Director, KU/TWU Recruiting Coordinator, Club Coach - jojitC@katyunited.com or JojitC@TWUnited.com
- **Arielle Calcote** – KU Summer Program Director, Club Coach – arielleC@katyunited.com
- **Bailyn C Dagley** - KU Pro Shop Manager, KU Tournament Manager (tickets/concessions) - bailynC@katyunited.com
- **Kiayna O’Neal** – KU/TWU social media - SocialMedia@katyunited.com
- **Social Media** – Send team pics and updates to socialmedia@katyunited.com

Leadership Team: Michael McCrary, Tiffany Dagley, Dani Dagley, Jade Fairs, Phil Guererro, Jojit Coronel, along with additional Managing Members.

PAYMENT INFORMATION

All payments are made payable to United Sports Academy, the non-profit organization encompassing Katy United and the Woodlands United.

Billing Questions:

Please contact Tiffany Dagley at TiffanyD@katyunited.com.

All monies paid to United Sports Academy are non-refundable. In the event of any conflict between this Handbook and the signed Fees and Payment Agreement, the Fees and Payment Agreement shall control.

Payment Commitment:

Once a player accepts a team offer and pays the Team Commitment Deposit, the family is financially responsible for the full Club Season Fee, regardless of participation, injury, illness, suspension, removal from the Club, or withdrawal. If a player and/or parent withdraws, resigns, or otherwise terminates participation with the Club for any reason prior to the completion of the season, the remaining unpaid balance becomes immediately due and payable. The Club reserves the right to pursue collection efforts for unpaid balances.

Delinquent Accounts:

Accounts that are two (2) weeks or more past due are subject to the Club's No Pay, No Play Policy. Accounts more than thirty (30) days past due may be referred to a collection agency or legal counsel if deemed necessary by the Club.

Total Season Fees:

Total Club Season Fees include the Team Commitment Deposit and Club Monthly Payments.

- Team Commitment Deposit: Non-refundable \$700 deposit due immediately upon acceptance of a team offer.
- Club Monthly Payments: Due on the 5th day of each month from August through March. Payments received after the 8th day of the month are subject to a non-refundable \$40 late fee.

Payment Options:

Payments must be made through the Club's online payment system. Available payment methods include:

- ACH Bank Transfer (currently no processing fee)
- Credit Card or Debit Card (processing fees apply)

American Express is not accepted.

Autopay:

All programs with monthly installments are automatically enrolled in autopay. The payment method used when accepting a club offer (ACH or Card) will be used for monthly installment payments unless changed by the account holder.

Late Payments:

If a payment is declined, returned, or otherwise unpaid, the account may be subject to applicable late fees and any fees incurred by the Club as a result of the failed payment. Please monitor your account and email notifications regularly. If you received a notification, something is wrong.

No Pay, No Play Policy:

Players with accounts more than two (2) weeks past due may be restricted from participating in practices, tournaments, competitions, or other Club activities until the account is brought current. The Club will generally attempt to notify families regarding delinquent balances; however, failure to provide notice shall not waive the Club's right to enforce this policy.

Payment Extensions:

Requests for payment extensions or due date modifications must be submitted in writing to TiffanyD@katyunited.com and are subject to approval by the Club.

UNIFORMS AND FAN GEAR**Contact:**

- Uniform questions: DaniD@katyunited.com.
- Fan gear/pro shop questions: BailynC@katyunited.com.

Uniform Fittings: ONE Fitting per player is MANDATORY with a parent/guardian present. Parents will place orders and are responsible for accuracy.

Uniform Package Includes:

- Backpack

- 3 jerseys (2 for local teams)
- 2 spandex
- 2 practice shirts
- Kneepads
- Volleyball shoes
- Pullover
- Pants
- Socks

Replacements: Lost, stolen, or damaged uniform pieces must be replaced at the parent's expense. The Adidas uniform replacement cost is \$65 each and could take approx. 6-8 weeks. In some cases, the whole set will need to be replaced, and players could have a jersey number change.

Extra Gear: Non-mandatory pieces can be pre-ordered at the fitting or purchased in the pro shop. (ie: extra practice t's, spandex, kneepads or long tights)

Unauthorized Gear:

KU/TWU logos are registered trademarks. Unauthorized use is prohibited. All extra gear must be approved by Tiffany, tiffanyd@katyunitd.com. Your team may have extra shirts made but must be approved prior to print.

COMMUNICATION GUIDELINES

We believe strong communication is an important part of athlete development. Players are encouraged to advocate for themselves and communicate directly with their coaches.

Meeting Process:

1. Player communicates directly with the coach.
 2. Player and parent may request a meeting with the coach.
 3. If necessary, a Managing Member may be included.
- Meetings must include the player.
 - Players ages 11-13 may have a parent present as a listener.
 - Players ages 14-18 are expected to communicate independently.

Playing Time:

Playing time is not guaranteed. Equal training opportunities are provided.

Coaches are responsible for decisions regarding lineups, positions, playing time, and team strategy. These decisions are made in the best interest of the team and are not subject to appeal.

Addressing Concerns:

A 24-hour cooling-off period is required following a tournament before contacting a coach regarding concerns.

All meeting requests must be initiated by email and will be scheduled at an appropriate time based on team schedules, practices, and travel commitments.

Parents may not approach coaches regarding concerns during practices, tournaments, or immediately following competition.

Team Dynamics and Growth:

Volleyball is a team sport, and players will experience challenges, adversity, and conflict throughout the season. Coaches and club leadership will address situations they believe require intervention and will determine the appropriate course of action.

Club Leadership:

Parents should not bypass the communication process by contacting club leadership before first addressing concerns with the coach.

Urgent matters involving player safety, misconduct, or serious policy violations may be directed to club leadership immediately.

GENERAL CLUB INFORMATION

Practice Schedules (will be set by mid-September)

- KU: M/W or T/Th, 5:30-7:30 pm or 7:30-9:30 pm;
- TWU: M/W 7:00-9:00 pm.

Post-Season Play (Adidas & National Teams): Adidas and National teams are expected to compete through the Pre-Nationals tournament, typically held in early June. Club season fees include post-season practices, the College Coaches Camp, and the Pre-Nationals tournament.

Bid to USAV Junior Nationals: If a team earns a bid to the USAV Girls Junior National Championship, participation is mandatory. Teams that do not earn a USAV Junior Nationals bid will conclude their season following the last regular season tournament or Pre-Nationals tournament unless they elect to participate in an additional national event as outlined below.

Nationals Buy-In Option: Teams may choose to extend their season by participating in an AAU, USAV, Festival Championship, or another approved national event. Participation is a team decision and must be finalized by late January. Players wishing to participate must submit the required non-refundable buy-in fee by February 1 to allow adequate time for team registration and planning.

National Team Mentality (Adidas & National Teams):

Players on our **Adidas and National teams** are expected to carry a “**national team mentality**.” This means striving for excellence **on and off the court**, with a commitment to personal and team growth.

We expect athletes to:

- Maintain a **high level of physical and mental competitiveness**
- **Fuel their bodies properly** with smart nutrition and hydration
- **Prioritize rest** by getting adequate sleep
- **Arrive early** and prepared for practices, workouts, and games
- Take initiative to **train beyond scheduled practices** (4+ hours/week is not enough at this level)

We also ask that **parents support this commitment** by encouraging healthy habits and helping ensure players get **adequate rest, especially during travel and tournament weekends**. Players should be in their hotel rooms early enough to rest and recover for peak performance the next day.

Success at the national level requires a lifestyle of discipline, responsibility, and support. We expect our Adidas and National families to embody this mindset throughout the season.

Hearts & Minds Performance: United Sports Academy is proud to partner with **Hearts & Minds Performance** to support the mental side of athletic development. Through age-appropriate mental performance training, athletes will learn skills such as confidence, focus, resilience, communication, and handling pressure. These resources are intended to complement our coaching staff's efforts to develop the whole athlete both on and off the court.

Attendance: Players are expected to attend **every practice and tournament**. Excused absences should follow **school district's guidelines for excused absences**, and you must **email your coaches in advance** if your player will miss a practice or tournament.

Multi-Sport Athlete: We support multi-sport athletes; however, Adidas and National teams are expected to prioritize their club volleyball team. Please be aware that **missed practices may impact playing time**.

Essential Qualifier Tournaments: Mandatory attendance.

School Excuse Letter: Players **will miss school** for some qualifier tournaments. To request a UIL excuse letter, please email KU, tiffanyD@katyunitied.com. Send player's full name, team name, tournament name and tourney dates. Excuses are only for tournament dates and not personal travel dates.

Schedules:

Team Schedules are generally final by mid-September. We will upload all to the website once they are finished. If a team schedule is changed for any reason, we will let the team know as soon as possible.

Tournament day/weekend schedules are generally not released until the Wednesday prior to the tournament day. We highly recommend parents double checking the tournament site the night before and the morning of for any changes the tourney director may have made last minute. These changes could be but limited to; game time change or venue change.

Most of the tournaments we attend are on www.advancedeventsystems.com

Lone Star Memberships: Please wait until after September 1st when we send you a link to register your daughter for the season's USAV membership. This membership is **MANDATORY! Parent/Guardian will register and pay for player's membership** after September 1st through the parent SportsEngine account. This is **NOT** your KU/TWU website account. Wait for the invite link.

USAV Junior Certified Scorebook keeper: Each team will need several certified USAV Jr Scorebook keepers. **Completed Certification is 2 parts.** (attend a clinic and scoresheet submission after working a tournament). KU/TWU will pay for players to attend certification clinics, but if the player doesn't complete their certification by end of February, they will be charged \$25.

College Recruiting: Each 15-18s player has access to our recruiting team. For college volleyball information, contact Jojit Coronel, Michael McCrary or Jade A Fairs.
JojitC@twunited.com, McCrary@katyunited.com, JadeF@katyunited.com

Team Changes/Player Movement: Teams are set during June/July tryouts and at the players skill level at that time. We understand a lot of KU/TWU kids play school ball and their volleyball skill can increase during this time. Please keep in mind, players moving teams is rare and will only change teams at the Club Director's discretion.

PLAYER CODE OF CONDUCT

- Carry yourself with a Katy United Mentality.
- Be a good sport and show respect to all.
- No rude behavior; treat everyone with kindness.
- Communicate with coaches when discouraged.
- Commit to the team and finish the season.
- Prioritize team goals over personal goals.
- View athletic contests as educational experiences.
- Keep practice areas clean.
- No tobacco of any kind, alcohol, or drugs.
- No cell phone or device use during practice.
- Be mindful of social media posts and the way they could be perceived.
- Follow Katy United and The Woodlands United on social media.
- Understand consequences for not following guidelines.

PARENT CODE OF CONDUCT

- Offer encouragement and constructive feedback to your own child only.
- Support coaches and **do not engage in sideline coaching**. This includes yelling instructions such as “move your feet,” “you should have had that,” or directing gameplay from the stands.
- Do not dispute coaching decisions during practices or matches.
- Do not address or correct any player other than your own child.
- Do not speak negatively about coaches, players, officials, or the club; either in person, at tournaments, or on social media.
- Follow all communication guidelines for resolving concerns. Do not approach a coach during practice or tournaments. All meetings must be scheduled by email and occur at least 48 hours after a completed tournament.
- Respect officials and their decisions at all times.
- Remain in designated spectator areas and stay off the court during practices and games.
- Use no profanity or inappropriate language or behavior at any club-related event.
- Address concerns promptly and professionally through proper communication channels.
- Do not withhold practices or tournaments from your athlete as a form of discipline.
- Follow medical guidance and doctors' decisions regarding player health and participation.
- Maintain respectful and professional relationships with all coaches, staff, and families.
- Parents are expected to help create a positive, competitive, and respectful environment for all athletes and teams.

Participation in United Sports Academy is a privilege. Players and parents are expected to

contribute positively to the team environment and support the club's culture, values, policies, and leadership decisions.

Enforcement:

United Sports Academy reserves the right to remove any player or family from the club at any time if behavior is deemed detrimental to the team, coaches, or club environment. No refunds will be issued in these cases.

SOCIAL MEDIA, SUBSTANCE ABUSE AND CONDUCT POLICY

As representatives of United Sports Academy (Katy United and The Woodlands United), players and parents are expected to uphold high standards of behavior at all times—on social media, in public, and at all club-related events.

Social Media Expectations:

Players and parents must use sound judgment and personal responsibility across all platforms, including Instagram, TikTok, Snapchat, X (Twitter), Facebook, and private group chats.

The following is not permitted:

- Posting or sharing inappropriate, offensive, or suggestive content (including gestures, language, or images that reflect poorly on the player, family, or club)
- Promoting, engaging with, or referencing alcohol, drugs, vaping, or illegal activity (including liking, sharing, or commenting)
- Associating Katy United or The Woodlands United with inappropriate content (uniforms, logos, team names, tags, bios, or locations)
- Bullying, gossiping, or disrespectful behavior toward teammates, coaches, opponents, officials, or families
- Parents posting or participating in negative, critical, or hostile commentary about the club, coaches, players, or decisions—publicly or privately

Alcohol and Drug Policy

United Sports Academy maintains a zero-tolerance policy for underage drinking, drug use, and vaping.

Players may not:

- Use, possess, or be under the influence of drugs, alcohol, or vaping products during the season
- Attend any team-related event under the influence
- Reference drugs, alcohol, or vaping on social media

Parents are expected to:

- Model responsible behavior and not create environments that normalize underage drinking, drug use, or vaping
- Be sober and of sound mind at all club-related events

Club tournaments are not personal vacations, they are competitive events. Parent behavior directly impacts the team environment and athlete performance.

Why It Matters:

College coaches frequently evaluate athletes through social media. Content—whether posted or shared—can be saved, screenshot, and circulated. One poor decision can impact opportunities.

Consequences:

Violations may result in:

- Warning and meeting with club leadership
- Suspension from practices or competitions
- Removal from the team or club (no refund)
- Notification to college coaches (if applicable)
- Restrictions on parent attendance or involvement

All situations will be reviewed by United Sports Academy leadership and handled accordingly.

GYM AND PRACTICE RULES

- Be on time for practice (early to prep before taking the court)
- Notify coach 48 hours ahead of absences or lateness.
- Hustle during practice.
- Water only on the court.
- No cell phones during practice.
- Wear KU/TWU practice uniform to practices. T-shirt, spandex, kneepads and shoes.
- Keep equipment in zipped backpacks.
- Clean up practice areas.
- Celebrate events upstairs or outside at the end of practice.
- Spectators must stay upstairs unless handicapped.
- Kids 11 and under must be accompanied by an adult.

TOURNAMENT AND TRAVEL RULES

- Arrive courtside 1 hour before the scheduled game.
- Tournament schedules available mid-September.
- Inform coaches of tournament absences immediately.
- "Stay and Play" hotel policy for out-of-town tournaments.
- Support all KU teams at tournaments. Check AES for schedules.
- Carry all uniforms in backpack during a tournament.
- Wear KU apparel at tournaments. (not tournament swag)
- Keep equipment in zipped backpacks.
- Coaches may enforce no cell phones and team stays together.
- Follow team's work schedule during tournaments. All players will stay courtside during the work schedule
- Do not leave tournaments until dismissed by the coach.
- When flying to a tournament, put all uniform pieces in your carry-on.

- Do not schedule a returning flight prior to 5pm on the last day of a tournament and expect possible need to change flight times.

ACKNOWLEDGEMENT

Please E-sign to acknowledge understanding and agreement with the handbook.

Club Name: _____

Player Name: _____

Player Signature: _____ **Date:** _____

Parent Name: _____

Parent Signature: _____ **Date:** _____