



**LITTLETON HOCKEY ASSOCIATION
Littleton Hawks and Colorado 14ers**

**24-Hour Rule and Team Dispute Resolution Policy
2025-2026 Season**

The following provisions apply to participation in hockey programming with Littleton Hockey Association (“LHA”).

LHA understands that parents may have concerns or complaints regarding a player’s team or coaching decisions from time to time during the season. LHA also understands that coaches may have concerns or issues about particular parents that need to be addressed from time to time during the season. Often, it is necessary to allow for a “cooling off” period before discussions between coaches and parents occur.

24-Hour Rule

Parents may not approach or contact a coach, team manager, level representative, segment leader, or other LHA staff member to voice complaints or displeasure with coaching decisions during or immediately following a game or practice. Parents must wait a **minimum of twenty-four (24) hours** before initiating contact or communication with such individuals.

Coaches, team managers, level representatives, segment leaders, or LHA staff members may not approach or contact a parent to voice complaints or displeasure during or immediately following a game or practice. Such individuals must also wait a **minimum of twenty-four (24) hours** before initiating contact or communication with a parent; provided, however, that such 24-hour period does **not** apply to electronic communications in which a parent is copied pursuant to the Social Media and Electronic Communication Policy.

Violation of 24-Hour Rule

If the coach or parent believes a violation of the 24-Hour Rule is significant, the matter should immediately be reported to the appropriate level representative or segment leader. If a matter involves a violation by a level representative, segment leader, or other LHA staff member, the matter should immediately be reported to the LHA Hockey Director or Colorado 14ers Director.

There is a general expectation that in 24-Hour Rule situations, the individual against whom action is directed will not engage or interact beyond invoking the 24-Hour Rule. If an individual takes action that would otherwise be a violation of the 24-Hour Rule, but the individual against whom the action is directed chooses to substantively engage or interact in the situation, then further action for a violation of the 24-Hour Rule may or may not apply based on applicable facts and circumstances.

Dispute Resolution Procedures

After the expiration of the 24-Hour period, parents and coaches may address any questions, concerns, complaints, criticisms or other team disputes by scheduling a meeting among the parent(s), head coach and assistant coach(es), as applicable. During the meeting, issues should be addressed to the greatest extent possible to move towards an appropriate resolution. The team manager may facilitate scheduling, but should not participate in the meeting itself.

At the conclusion of such meeting, if any participant believes the issues have not been adequately resolved, or in the event the issues remain ongoing, the head coach or parent should elevate the matter to the appropriate LHA level representative. The LHA level representative will facilitate additional meeting(s) and communication among the level representative, the parent(s), and the head coach and assistant coach(es) to move towards an appropriate resolution. The LHA level representative will also provide direct status communication to the applicable LHA segment leader.

In the event the issues have not been adequately resolved, the matter will be elevated by the level representative to the appropriate LHA segment leader for further action. The LHA segment leader may involve the LHA Hockey Director or Colorado 14ers Director, as appropriate, to the extent deemed necessary to resolve the issue.

Thereafter, if the issue is not adequately resolved, written notice of the dispute shall be forwarded to the LHA Board of Directors for further consideration.

Applicability

This 24-Hour Rule and Team Dispute Resolution Policy applies to issues involving coaching decisions, team criticisms or complaints, and other similar types of team disputes.

However, this Policy specifically does **not** apply to alleged code of conduct violations, alleged SafeSport violations, alleged Pattern of Conduct disciplinary violations by players, or other types of alleged LHA disciplinary violations. Any matters involving these categories of violations should immediately be reported to the appropriate LHA segment leader, the LHA Hockey Director, the Colorado 14ers Director and/or the LHA Disciplinary Committee.

Acknowledgment

By registering online and/or by signing below, I certify that I have read and understand this 24-Hour Rule and Team Dispute Resolution Policy, and that I agree to abide by all procedures and policies set forth by LHA.

Player Signature: _____ **Date**

Parent 1 Signature: _____ **Date**

Parent 2 Signature: _____ **Date**