

Siouxland Youth Hockey Association (SYHA)

2026-2027 Volunteer Policy



Purpose

SYHA is a non-profit organization and relies on its members' contribution of time in order to run a successful youth hockey season. To organize and ensure all roles are fulfilled, we use a system through Crossbar where members can view volunteer opportunities, claim tasks, and record their completion. During the Registration process, families will sign a Volunteer Agreement to either fulfill required hours throughout the season or buyout. Agreeing to these volunteer expectations is a requirement of registering a player with SYHA, and we appreciate your dedication and support.

Volunteer Requirements

- The same user account must register each family member for the system to work as expected.
- Families with only Tyke, House, and/or Girls players are required to earn 10 volunteer credits per family.
- Families with any Mite, Squirt, PeeWee, Bantam, and/or Metro are required to earn 15 credits per family.
- All families, regardless of required volunteer credits, are encouraged to work during at least one of the Musketeers 50/50 Raffle nights.
- All families, regardless of required volunteer credits, are encouraged to work any home tournaments and friendlies.
- The association does have volunteers in positions that serve well beyond the required hours. These volunteers are "exempt" from claiming credits but are still encouraged to sign up for volunteer credits.
- Once the volunteer positions are posted, use the Volunteers tab on the website for all information and to sign up for credits.

Buyout and Deposit

It is preferred that families volunteer to ensure all duties are fulfilled with the SYHA. However, families do have the option of "buying out." Credits may be bought out at the beginning of the season (must be done at registration or no later than the first week of practice).

- A card or ACH must be on file before the first scheduled ice time.
- If the minimum of volunteer hours has been completed by April 30, your account will be marked complete. If less than the required hours have been completed, the card on file will be charged \$50 per unfulfilled credit.
- During the registration process, you may choose the buyout option of \$750. Even if you buyout, you are still encouraged to sign up for volunteer credits.
- Failure to work a shift will require that shift to be made up. If a second shift is missed, two more credits will be required, and there is a possibility that your card will be charged the \$750 requirement.