



DAYHA REFUND POLICY

This Policy Covers: All DAYHA Parents and Players

Overview: All DAYHA participation fees are non-refundable. In exceptional circumstances the DAYHA Board of Directors (BOD) may, at its sole and absolute discretion, approve a full or partial refund. The DAYHA BOD is under no obligation to approve a refund. All requests for a refund must be submitted to the DAYHA BOD.

Refund requests due to injury:

- The DAYHA BOD will review refund requests if the request is made because of a hockey-related injury to a player that, in the written opinion of a medical doctor, prohibits the player from participating in hockey for a period of 50% (or more) of the season.
- Refund requests will not be considered for non-hockey related injuries.
- Refunds that are approved will be prorated based on the number of weeks during the season the player is not able to play hockey.

Refund requests due to family moving:

- The DAYHA BOD will consider refund requests that are made because the player and his/her family are moving outside of the Delano/Rockford area during the hockey season.
- Refunds that are approved will be prorated based on the number of weeks during the season the player is not able to play with the DAYHA association.

Other refund requests:

- No other refund requests are covered under this policy; however, requests can be submitted to the DAYHA BOD for consideration at dayhaboard@gmail.com.

Oversight Responsibility: The DAYHA Board of Directors has oversight and ultimate responsibility for the Refund Policy.