

Communication During The Season

This season we will be using the Crossbar app for team communications. You will also be receiving weekly information emails to the associated parents on the registered athlete's account in Crossbar. Please make sure to check both avenues for HF United Information once the season starts.

How to Download the Crossbar App:

1. Go to apple app store or google play store.
2. Search for Crossbar.
3. Download the app.
4. Login to the app using the same username and password you use to login to Crossbar online.

How to Navigate the Crossbar App:

1. Under Teams you should see your athletes level pop-up. If you don't see an HF United team by Sunday, July 20th at 5 pm, please contact the registrar via email at hfyouthfootballandcheer@gmail.com to make sure your child has been rostered.
2. Click on team.
3. You should see a schedule, roster, and chat option.
4. The schedule will show meetings, practices, games, and competitions (if applicable). Please RSVP for all games and practices whether you will be there or not. This will let coaches and team moms know who to expect at practice and games.
5. Roster will show all the athletes assigned to that level.
6. Chat will be where the team mom and coaches will communicate with the parents on their level.
7. Team Staff will be listed at the bottom of the home screen. If you need to contact a coach or team mom please use the message icon under their name to send them a text.
8. Please be mindful of what hours you are communicating both in the chat and when direct messaging coaches/team moms as all of us our volunteers.

How to Add Additional Parent on Account

1. Go to hf-united.org
2. Login using the same username and password you used when creating your account registration.
3. Click on Account in the top left corner.
4. Click on the participant you are trying to add the additional parent to.
5. Click the +Add button.
6. Enter email address for the additional parent.
7. Click Add Account.
8. The additional parent must accept the invite in their email in order to start receiving the communications as well as seeing the team in the crossbar app.

Not Receiving App Notifications? Follow the below instructions to make sure your notification settings on your phone are setup correctly:

iPhone	Android
<ol style="list-style-type: none">1. Open your phone's settings application.2. Select Notifications.3. Select Crossbar.4. Select Notifications.5. Toggle 'Allow Notifications' On.6. Open the crossbar mobile app.7. Click the Menu Icon.8. Log out. Log Back In.	<ol style="list-style-type: none">1. Open your phone's settings application.2. Select Apps & Notifications. Select Notifications.3. Select See All.4. Select Crossbar.5. Make sure notifications are enabled.6. Open the crossbar mobile app.7. Click the Menu Icon.8. Log out. Log Back In.